SUPPLY CHAIN

PhosAgro strives to make its procurement activities transparent and ensure fair competition and equal conditions for all suppliers of equipment and services. We seek to build strong, trustful and mutually beneficial relationships with our partners in compliance with the applicable laws, regulations, industry standards, contractual and other obligations.

GLOBAL SUSTAINABLE DEVELOPMENT GOALS (SDGS)



PROCUREMENT PRINCIPLES

As set out in the relevant policy of Apatit, the Company's procurement activities should rely on the following principles:

• be legitimate, competitive, and transparent;

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• factor in the requirements for specifications, quality, customer service, delivery, reliability, eco-friendliness and total cost of equipment and materials ownership, along with legal and social matters;

- use the best-fitting, sustainable business solutions;
- protect the Company's reputation;
- comply with the Company's existing procedures and best practices.

PROCUREMENT METHODS

Corporate procurement is a competitive process, with a dedicated commission put in charge of organising tenders for equipment, materials, petroleum products and services. PhosAgro requests are placed on the Group's electronic bidding platform (EBP) that meets all applicable requirements set by Russian law.



Key requirements for purchased products



QUALITY

When purchasing raw materials, components, packaging, the Company implements a presupply evaluation based on verification tests conducted by the Company's quality control department subject to a report (approval) providing full information about the purchased items.



RELIABILITY

Suppliers are evaluated and selected in accordance with the Company's standard STO 7.4-01 outlining the supplier reliability criteria.



ECO-FRIENDLINESS

As a socially and environmentally responsible business, the Company checks its potential suppliers for compliance with relevant requirements.

PROTECTING HUMAN RIGHTS

In line with PhosAgro's Code of Ethics, the Company may refuse to cooperate with suppliers or business partners discriminating their own or subcontractors' employees or using forced labour.



The full text of PhosAgro's Code of Ethics is available on the Company's website

Committed to fighting corruption, PhosAgro adheres to the Anti-Corruption Charter of the Russian Business. We are making reasonable efforts to minimise risks of doing business with partners that might be involved in fraud and/or corruption. In furtherance of our Anti-Corruption Policy, we establish and maintain business relationships with companies that operate in a bona fide manner, care about their own reputation, show commitment to high ethical standards, combat corruption, and take part in joint anti-corruption initiatives in accordance with article 133 of the Federal Law On Combating Corruption.

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TRANSPARENCY AND OPENNESS OF PROCUREMENT PROCESSES





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The Procurement Department, as the Company's other departments, is committed to sustainable development. We bear responsibility not only for what we do but also for what our partner companies, suppliers and service providers do to comply with the sustainability principles. On top of that, we seek to have an entirely sustainable supply chain and adopt the relevant principles across the board to implement a green procurement system.

Pillars of our green procurement system



UN Sustainable Development Goals



Focusing the ESG ratings on corporate responsibility, including the value chains and supplier and contractor relationships

Green procurement activities

Highlights of 2020	Action plan for 2021
60 ESG criteria developed to evaluate suppliers and contractors	 Automating the assignment and review of supplier and contractor ESG ratings
Category-based supplier and contractor evaluation system created	Expanding the ESG evaluation coverage
Code of Conduct for Counterparties drafted and published	 Adding the ratings to the counterparty selection criteria
ESG criteria integrated into procurement	 Revising the supplier audit procedure to incorporate ESG requirements
Regulations drafted to implement the ESG evaluation of suppliers and contractors	 Revising contracts to include a reference to the Code of Conduct for Counterparties
ESG evaluation coverage exceeded 4% of purchase volumes, with the average score close to 64 (out of 100)	 Considering the share of ESG-evaluated suppliers and contractors and their average ESG rating as potential KPIs for the Procurement Department

CODE OF CONDUCT FOR COUNTERPARTIES

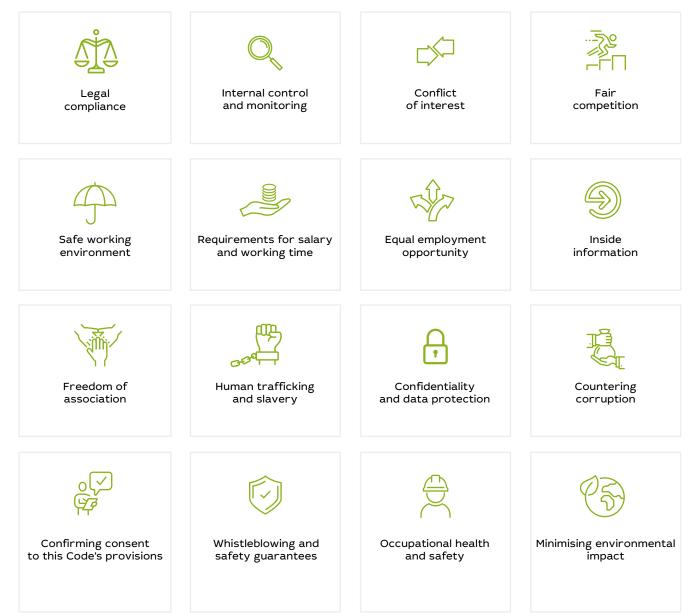
The Code of Conduct for Counterparties only deals with the sustainability-related aspects of counterparty relationships. It seeks to give a clear understanding of our approach to selecting suppliers and partners, along with our priorities in making the choice.

Based on the Code of Conduct for Counterparties, PhosAgro developed a system to evaluate suppliers against ESG criteria that cover environmental issues, social responsibility and quality management.



For the Code of Conduct for Counterparties, see the Company's website

Code of Conduct for Counterparties



Key stages in developing our supplier ESG evaluation system



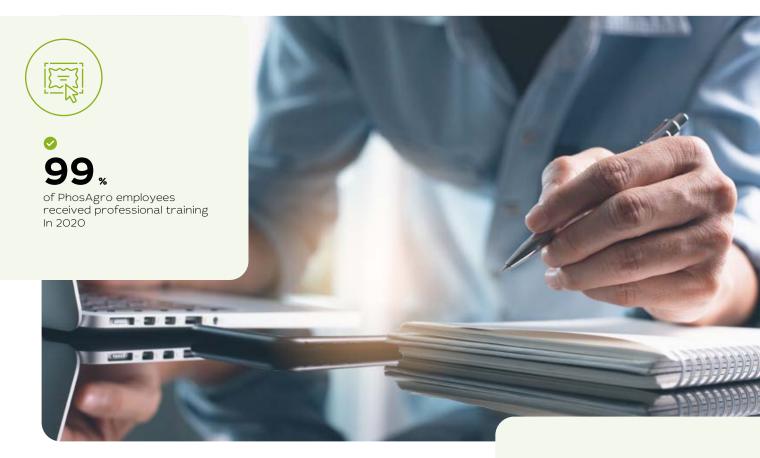
Key elements of supplier evaluation



The evaluation results in an individual supplier/contractor rating (in points). These ratings help us determine the share of ESG-compliant suppliers and contractors and make the right choice.

HUMAN RESOURCES

Training





Centre

workshops

employees

people

upgraded their skills

Procurement training in 2020

Training under Sergey Dubovik, a leading business coach in Russia

31_{people} received job-related training

Training at the Apatit Training

webinars, training sessions,

were held for the Department's

Programmes by Moscow School of Management SKOLKOVO

2 people completed a course by Moscow School of Management SKOLKOVO

The Gap Partnership's and MBA programmes

completed a course by The Gap Partnership

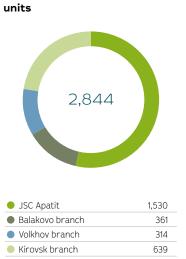
2_{people} completed an EMBA course

Recruitment

The COVID-19 pandemic triggered fundamental changes to our recruitment approach. Previously, we used to source candidates locally, but the health emergency forced us to take a different route. This resulted in new opportunities, making the search not restricted to the regions we are based in and the candidate's expertise and business competencies the first consideration. Attracting talent from large and global companies also proved beneficial.

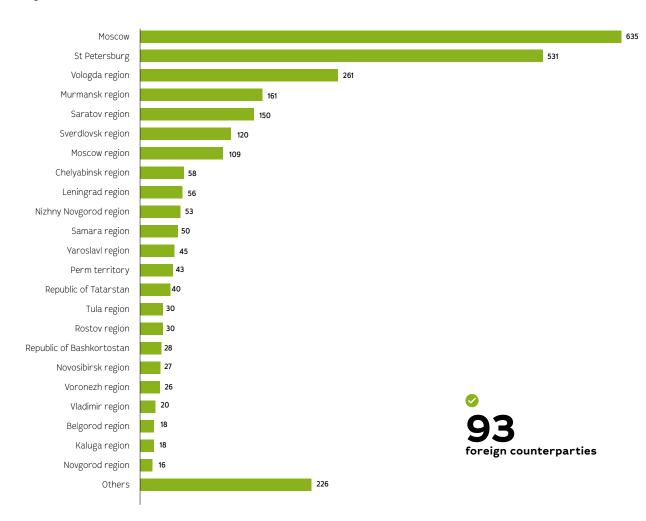
PROCUREMENT IN FIGURES





Number of counterparties in 2020,

Geography, units



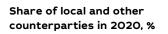
Service tenders in 2020

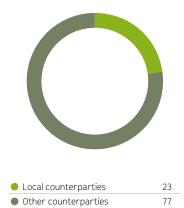
Tenders	Unit of measurement	JSC Apatit	Balakovo branch	Volkhov branch	Kirovsk branch	Total
Capital construction	Procedures	73	33	27	109	242
	RUB mln	4,017	307	1,430	4,368	10,122
Maintenance and	Procedures	54	42	43	44	183
repairs	RUB mln	711	97	300	339	1,447
Transportation, incl. rail	Procedures	52	3	2	12	69
	RUB mln	3,930	0.5	209	1,568	5,707.5
Corporate and other	Procedures	49	15	15	22	101
services	RUB mln	1,261	188	201	122	1,772
	Procedures	228	93	87	187	595
Total ·	RUB min	9,919	593	2,140	6,397	19,049

Procurement from local and other businesses in 2020, RUB ths

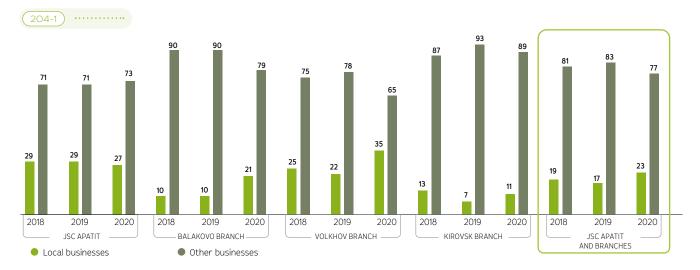
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Asset	Local businesses	Other businesses	Total
JSC Apatit	15,067,520	41,456,426	56,523,946
Balakovo branch	1,875,152	7,133,525	9,008,677
Volkhov branch	3,346,186	6,287,501	9,633,687
Kirovsk branch	3,178,357	25,724,637	28,902,995
Total	23,467,216	80,602,090	104,069,306





Procurement from local businesses, %





Foreign vs domestic contracts in 2020, RUB ths

Asset	Foreign	Domestic	Total
JSC Apatit	1,113,600	55,410,347	56,523,946
Balakovo branch	22,995	8,985,683	9,008,677
Volkhov branch	242,552	9,391,136	9,633,687
Kirovsk branch	1,499,352	27,403,642	28,902,995
Total	2,878,498	101,190,808	104,069,306





SME procurement in 2020, RUB ths

Asset	Other businesses	SMEs
JSC Apatit	48,140,395	8,383,552
Balakovo branch	6,636,792	2,371,885
Volkhov branch	7,005,262	2,628,426
Kirovsk branch	22,083,140	6,819,855
Total	83,865,589	20,203,717

SUPPLY CHAIN

PRODUCTION

Our supply chain represents a set of interconnected processes covering all stages of value creation, from procurement to product delivery. At PhosAgro, supply chain management aims to ensure smooth operation of all facilities, high product quality, and seamless shipments to customers.

PhosAgro's supply chain

PROCUREMENT

- Market activities / category strategy
- Selecting the procurement method
- Pre-bid arrangements
- Bidding
- Agreement and specification •

WAREHOUSES AND INVENTORIES

- Analysing inventory movement and structure
- Monitoring timely receipt
- and write-off
- Inventory Management Committees



and complaint management Payment planning and control

SIGNIFICANT CHANGES TO PHOSAGRO AND ITS SUPPLY CHAIN

The reporting year saw some changes to PhosAgro's supply chain.

Our ammonium sulphate and sulphuric acid projects brought about a significant decrease in external purchases and reduced our dependence on outside

suppliers, which had a positive effect on purchase prices. In 2020, ammonium sulphate consumption grew by 23%, while its purchases sank by 42%. Sulphuric acid purchases were down by 31%.

In recent years, urea-formaldehyde concentrate (UFC) consumption has been on the rise as urea production grows. Between 2018 and 2020, urea production increased by 8%, driving UFC purchases up by 16%.